KAUN BANEGA CROREPATI 2019 – PLAY ALONG GAME

Frequently Asked Questions (FAQs)

1. What is KBC Play Along?

   Ans: KBC Play Along is an exciting concept which allows you to play along with Kaun Banega Crorepati (KBC) being broadcast on Sony Entertainment Television (SD & HD) starting August 19, 2019.
   The application will display the questions and answer options in sync with the KBC broadcast. As and when the question is asked during the episode, the question is live in the app. Based on the answer options shown on the TV, players should select the answer and lock it.

   Answers will be revealed on TV and App simultaneously. Correct answers enable a player to move ahead in the game and earn points.
   Apart from the main Play Along Game, we also have a Daily Quiz where you can answer 10 questions and earn points.

2. How do I get KBC Play Along?

   Ans: Players should download latest version of SonyLIV app (available for Android on Play Store / for iOS on App Store for free). Once installed you can click on the 'KBC Play Along' banner or icon to access 'KBC Play Along' and Register yourself. Registration is mandatory for you to be able to participate and hence we would suggest you do this before the telecast of the Show starts so that you have enough time to register, get acquainted with the format and select your preferred language.

3. How much time will I get to answer the question?

   Ans: During each episode of the Show, the PAP will have to answer questions within the Stipulated Time. The Stipulated Time varies for each question, and will be a minimum of 15 seconds. However, in all the above cases, if the next question has been asked on the TV show, the timer of the current question will not extend beyond that time.

4. I did not select 'Lock' after selecting the answer, would my answer be recorded?

   Ans: Unfortunately, your answer will not be recorded. 'Lock / Submit' tells us that you are confident about the answer and want to submit that answer.

5. Which lifelines will I be able to use on KBC Play Along?

   Ans: Unfortunately, you will not have any lifelines to use on KBC Play Along Game as we want you to answer to the best of your abilities and win points.

   However, in the Daily Quiz you will have the option of using a Lifeline once per quiz, which will enable you to win half the available points for a question even if you answer the question wrong or don’t answer it.
6. I gave a wrong answer; do I have to wait for the next contestant to come on TV?

**Ans:** No, you will have to wait only till the next question is asked on the Play Along Game.

7. How are you calculating my points?

**Ans:** KBC Play Along Points are calculated based on the money on offer for the current question level. In simple terms, if the current question is for Rs 5000/- you will receive 50 points, on the higher side, if the question is for 7 Crores (700,00,000) you get 70,000 points. Refer the table given below –

<table>
<thead>
<tr>
<th>Q #</th>
<th>On-Air Amount</th>
<th>PAG points</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>7,00,00,000</td>
<td>7,00,000</td>
</tr>
<tr>
<td>15</td>
<td>1,00,00,000</td>
<td>1,00,000</td>
</tr>
<tr>
<td>14</td>
<td>50,00,000</td>
<td>50,000</td>
</tr>
<tr>
<td>13</td>
<td>25,00,000</td>
<td>25,000</td>
</tr>
<tr>
<td>12</td>
<td>12,50,000</td>
<td>12,500</td>
</tr>
<tr>
<td>11</td>
<td>6,40,000</td>
<td>6,400</td>
</tr>
<tr>
<td>10</td>
<td>3,20,000</td>
<td>3,200</td>
</tr>
<tr>
<td>9</td>
<td>1,60,000</td>
<td>1,600</td>
</tr>
<tr>
<td>8</td>
<td>80,000</td>
<td>800</td>
</tr>
<tr>
<td>7</td>
<td>40,000</td>
<td>400</td>
</tr>
<tr>
<td>6</td>
<td>20,000</td>
<td>200</td>
</tr>
<tr>
<td>5</td>
<td>10,000</td>
<td>100</td>
</tr>
<tr>
<td>4</td>
<td>5,000</td>
<td>50</td>
</tr>
<tr>
<td>3</td>
<td>3,000</td>
<td>30</td>
</tr>
<tr>
<td>2</td>
<td>2,000</td>
<td>20</td>
</tr>
<tr>
<td>1</td>
<td>1,000</td>
<td>10</td>
</tr>
</tbody>
</table>

Points can also be earned by watching videos in the “Watch Video” section. 20 points will be awarded to the PAP for first time viewing of each video.
In the Daily Quiz section, each correct answer will earn you 100 points.
For answering the Bonus Question, each correct answer will earn you 100 points.

8. Would my points be only for a single episode?

**Ans:** Your points are accumulated throughout the season. You can keep playing along with all the contestants during this season of KBC. Though on TV only one person can win at a time, here you can win and earn points with every contestant.

9. How do I give you feedback about the KBC Play Along?

**Ans:** Your feedback helps us improve the KBC Play Along Game and we would love to hear from you. Please share your feedback by sending an email to us at kbcresponse@setindia.com
10. What happens if the network connection breaks or I get a call or SMS while I'm playing the game?

**Ans:** If you get a call or SMS while playing, do not exit the SonyLIV app, but continue playing after your call has ended. However, the timer may have ended, in which case you will need to wait till the next question is asked on the TV show.

In the event network connection breaks for any reason, you may be disqualified from continuing to play one or more questions. PLEASE remember to stay in an area with a good network connection when playing this game! And do try and avoid lifts, basements and tunnels!

11. If I change my phone number, can I continue to play the game?

**Ans:** Your phone number is your identity in the SonyLIV app. Using a different phone number would mean you are a new participant as far as we are concerned. So, to maximise your points, stick to one phone number! And don’t play with another person’s phone number - or that person will be the one winning the points and prizes, if any!

12. Can anyone play the game?

**Ans:** Only persons who are 18 years or above on August 19, 2019, are Indian citizens, and are of sound mind are permitted to participate.

13. What prizes am I eligible to win?

**Ans:**

**Daily Prize: Top 10000 PAPs to be given cash gratification**

Top 10000 PAPs for each episode (excluding scores of daily quiz/watch video) will be provided cash gratification through e-wallets. The episode winners shall be eligible to receive the following categories of prizes:

- INR 100 cash gratification (eligible to win once a week)
- INR 150 cash gratification (eligible to win once a week)
- INR 500 cash gratification (eligible to win once a week)
- INR 10,000 cash gratification (eligible to win once in the entire season)

**Weekly Prizes: Headphones and Bluetooth Speakers**

The Top 5 participants with the highest points in that week will be eligible to win a Bluetooth speaker while the next 20 weekly winners will be selected to win headphones. Weekly prizes will start from week 9 of the season i.e. 14th October 2019

**Grand Prize: 10 people making it to the FFF round of the finale week**

Basis the aggregate points collected from EP-1 to EP 40 and completion of Profile-based questions asked during the registration process, Play Along Participants will be eligible to win the Jackpot prize - Top 10 Play Along Participants will get to play as Hot Seat Contests for the Show for a total of 5 episodes (Episode numbers 61 to 65)
Season Prize: Car
The season winner determination will be on the basis of the total points earned by PAPs while playing for the duration of the PAG. The PAPs who have scored the highest number of points for the duration of the PAG will become eligible for availing the season prize(s)

Daily Prize: Top 10000 PAPs to be given cash gratification

Top 10000 PAPs for each episode will be provided cash gratification through e-wallets. The money will be credited by a third-party platform where different modes/wallet options will be available for the PAP to choose from. The PAP needs to ensure that the mobile number / details shared by him/her are correct in order to be able to claim the prizes

14. How will I know if I have won any prizes?

Ans:

Daily Prize: Top 10000 PAPs to be given cash gratification
The daily prize winners shall receive an SMS from ‘LIVBKC’ containing the URL of the website through which the can redeem their gratification. The user will need to confirm the registered mobile number to claim the gratification.

Weekly Prizes: Headphones and Bluetooth Speakers
The details of the weekly winners will be intimated by the Company to each such Weekly winner on the mobile phone number provided by such PAP at the time of registration, on a best effort basis.

Grand Prize: 10 people making it to the FFF round of the finale week
Grand Prize winners will receive a call-back from our call centre representative within 5 days from winner determination. The Grand Prize winners will be contacted on the mobile number provided by them at the time of registration. This will be as per the audition process where we will select 400 PAPs through a randomizer and the shortlisted participants will receive a call-back from us for the audition process.

Season Prize: Car
Season winners will receive a call-back from our call centre representative within 5 days from winner determination. The Season winners will be contacted on the mobile number provided by them at the time of registration. The Company will make a maximum of 3 attempts to get in touch with the winner. Failure to contact the Season Winner may result in forfeiture of the Prize for such Play Along Participant and the Company may award the same to subsequent Play Along Participant(s) with highest score.

All Winners will be communicated via email / SMS through the registered mobile number or email id submitted at the time of registration on the Sony Liv app.

15. Which documents will I be required to provide in order to redeem/ claim prizes?

Ans:
Grand Prize Winners: The Play Along Participant (PAP) will be required to send attested copies of a valid photo ID proof with address issued by the Government (passport, Aadhaar card,
etc.), PAN card and any other documents that will be required to the SonyLIV mailing address within the stipulated time.

**Season Prize Winners**: The PAP will be required to send attested copies of a valid photo ID proof issued by the Government with address (passport, Aadhaar card, etc.), PAN card and any other documents that will be required within the stipulated time.

16. I have won the Season prize. When will I be handed over the prize?

   **Ans**: The handover process will be initiated by the company / sponsor on receipt of the required documents from the winner.

17. I have got the SMS for the Daily Prize and have verified my details but I haven’t received the cash gratification yet. Why is that?

   **Ans**: This could be possible if your KYC is not complete with the respective e-wallet mode that you have selected when verifying your details.

   Kindly complete your KYC with the respective e-wallet to claim your gratification. Please note that this is subject to the terms and conditions of the respective e-wallet platform.